

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PREFACE

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

---

TARIFF INFORMATION

Explanation of Tariff Symbols

These symbols will appear in the right hand margin, when applicable:

- (C) - To signify changed regulation
- (D) - To signify discontinued material
- (I) - To signify rate increase
- (M) - To signify material moved from or to another part of  
the tariff with no change, unless there is another  
symbol present
- (N) - To signify new material
- (R) - To signify rate reduction
- (T) - To signify a change in text but no change in rate or  
regulation

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 1

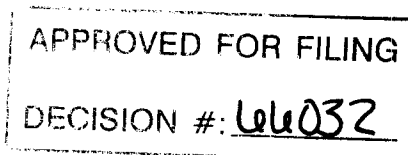
EFFECTIVE: JULY 18, 2003

ORIGINAL INDEX PAGE 1

BY: Patrick Clisham-State Regulatory Manager

1. APPLICATION OF TARIFF

| <u>Section</u> |                              | <u>Page</u> |
|----------------|------------------------------|-------------|
| 1.             | Application of Tariff        | 1           |
| 1.1            | Application of Tariff        | 1           |
| 1.2            | Tariff Format                | 2           |
| 1.2.1          | Page Numbers                 | 2           |
| 1.2.2          | Page Revision Numbers        | 2           |
| 1.2.3          | Numbering Sequence           | 2           |
| 1.2.4          | References to Other Tariffs  | 2           |
| 1.2.5          | Trademarks and Service Marks | 2           |



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 1

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

---

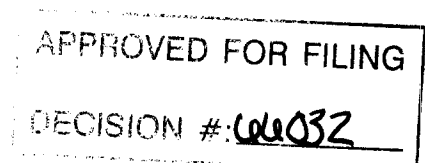
1. APPLICATION OF TARIFF

1.1 Application of Tariff

This tariff applies to the furnishing of Residential Local Exchange Services defined herein by AT&T Communications of the Mountain States, Inc., Arizona (hereinafter referred to as the "Company" or "AT&T"). Residential Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area.

The provision of Local Exchange Service is subject to existing regulations and terms and conditions specified in this tariff and this Company's current tariffs, and may be revised, added to or supplemented by superseding issues.

AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.



RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 1

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 2

BY: Patrick Clisham-State Regulatory Manager

1. APPLICATION OF TARIFF

1.2 Tariff Format

1.2.1 Page Numbers

Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially in each Section. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.

1.2.2 Page Revision Numbers

Page revision numbers also appear in the upper right hand corner of the page. These numbers are used to determine the most current page on file. For example, a 4th Revised Page cancels a 3rd Revised Page.

1.2.3 Numbering Sequence

There are nine levels of alphanumeric coding. Each level is subservient to its previous higher level. The following is an example of the numbering sequence used in this Tariff.

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a)  
2.1.1.A.1.(a)I.  
2.1.1.A.1.(a)I.(i)  
2.1.1.A.1.(a)I.(i)(1)

1.2.4 References to Other Tariffs

Whenever reference is made to other tariffs, the reference is to the tariff in force as of the effective date of the reference, and to amendments thereto and successive issues thereof.

1.2.5 Trademarks and Service Marks

Trademarks and Service Marks to the extent, if any, used throughout this Tariff, are Trademarks and Service Marks of AT&T and are as specified in the Table of Contents and/or the appropriate Service Section of this Tariff.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL INDEX PAGE 1

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

| Section |  | Page  |
|---------|--|-------|
| 2.      | General Regulations  | 1-27  |
| 2.1     | Undertaking of the Company                                   | 1-4   |
| 2.1.1   | Terms and Conditions   | 2     |
| 2.1.2   | Notification of Service Affecting Activities                 | 2     |
| 2.1.3   | Provision of Equipment and Facilities                        | 2-3   |
| 2.1.4   | Customer Equipment   | 4     |
| 2.2     | Liability of the Company                                     | 5-7   |
| 2.2.1   | Service Liability  | 5-6   |
| 2.2.2   | Temporary Suspension for Repairs                             | 7     |
| 2.2.3   | Credit Allowance for Interruption                            | 7     |
| 2.3     | Obligations of the Customer                                  | 8-11  |
| 2.3.1   | Customer Responsibilities                                    | 8-11  |
| 2.4     | Connections of Terminal Equipment and Communications Systems | 12-13 |
| 2.4.1   | Recording of Two-Way Telephone Conversations                 | 12    |
| 2.4.2   | Violation of Regulations                                     | 13    |
| 2.5     | Payments and Charges   | 14-16 |
| 2.5.1   | Establishment and Reestablishment of Credit                  | 14    |
| 2.5.2   | Billing and Collection                                       | 14    |
| 2.5.3   | Billing Disputes   | 14    |
| 2.5.4   | Advance Payments   | 15    |
| 2.5.5   | Deposits   | 15    |
| 2.5.6   | Returned Check Charge  | 15    |
| 2.5.7   | Minimum Period Charge  | 16    |
| 2.5.8   | Late Payment Charge  | 16    |
| 2.6     | Cancellation, Discontinuance and Changes                     | 17-21 |
| 2.6.1   | Cancellation of Service                                      | 17    |
| 2.6.2   | Discontinuance of Service                                    | 18-20 |
| 2.6.3   | Changes in Service   | 21    |
| 2.6.4   | Restoration of Service                                       | 21    |
| 2.7     | Assignment of Transfer of Service                            | 22    |
| 2.8     | Provision for Certain Local Taxes and Fees                   | 22    |
| 2.9     | Notices and Communications                                   | 22    |
| 2.10    | Definitions  | 23-25 |
| 2.11    | Emergency Number Service (911 and E911)                      | 26    |
| 2.11.1  | 911 Service Description                                      | 26    |
| 2.11.2  | Emergency Telephone Service Charge                           | 27    |
| 2.11.3  | Rules, Regulations and Terms and Conditions                  | 27    |

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.1 Undertaking of the Company

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing two-way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Tariff.

Services, features and functions will be provided where facilities, including but not limited to: billing capability and technical capabilities are available without unreasonable expense to the Company and the ability of the company to purchase Unbundled Network Elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this Tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 2

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.1 Terms and Conditions

Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The Customer may also be required to execute any other documents as may reasonably be requested by the Company in connection with the provisioning of Local Exchange Services.

At the expiration of the initial term specified in each service order, or of any extension thereof, service shall continue on a month to month basis at the then current month to month rates until terminated. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.1.2 Notification of Service Affecting Activities

The Company may undertake service-affecting activities in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.3 Provision of Services, Equipment or Facilities

The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.

The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment provided or installed by the Company, except upon the written consent of the Company.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 3

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.4 Provision of Services, Equipment or Facilities (Cont'd)

The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.

Equipment the Company provides, installs or has installed on its behalf at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities.

When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:

The provision of a signaling system database by another company;

The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

The reception of signals by Customer-provided equipment.

The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.



RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 4

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.5 Customer Equipment

A Customer may transmit or receive information or signals via the facilities of the Company by use of Customer-provided equipment.

Customer-provided equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation or maintenance of the Customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections at the Customer's premises as may be necessary to determine that the Customer is complying with the requirements set forth in this Tariff.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company may immediately and without notice deny service when the Customer (a) subjects Company or non-Company personnel to hazardous conditions, (b) circumvents the Company's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other Company services.

APPROVED FOR FILING

DECISION #: 66032

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 5

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.2 Liability of the Company

2.2.1 Service Liability

The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit by a Customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special, reliance, consequential or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this Tariff as a Credit Allowance for Interruptions and Service Quality Guarantees.

The Company is not liable for any act or omission of any other communications utility, which furnishes a portion of a service.

The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this Tariff, involving:

Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;

Claims for patent infringement arising from combining or using Local Exchange Service furnished by the Company in connection with facilities or equipment furnished by others; or

All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 6

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.2 Liability of the Company (Cont'd)

2.2.1 Service Liability (Cont'd)

The Company does not guarantee or make any warranty with respect to Local Exchange Service when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and User against all claims, losses or damages by any person relating to Local Exchange Service provided pursuant to this tariff when used in an explosive atmosphere.

No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppels, with respect to any service offered under this Tariff. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this Tariff and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.

The Company's failure to provide or maintain services under this Tariff shall be excused by labor difficulties, facility availability, governmental orders, civil commotions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 7

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.2 Liability of the Company (Cont'd)

2.2.2 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its equipment or facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its equipment or facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

2.2.3 Credit Allowance for Interruptions

Except as may otherwise be specified in this tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the Customer is responsible for providing electric power.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 8

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.3 Obligations of the Customer

2.3.1 Customer Responsibilities

The Customer shall be responsible for:

The payment of all applicable charges pursuant to this tariff.

Damage to or loss of the Company's equipment or facilities caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fires or theft or other casualty on the Customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company.

Providing at no charge, as specified from time to time by the Company any needed personnel, equipment or facilities, space and power to operate Company equipment or facilities installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises.

Obtaining, maintaining and otherwise having full responsibility for all rights-of-ways and conduit necessary for installation of associated equipment or facilities used to provide Local Exchange Services to the Customer from the cable building entrance or property line to the location of the equipment or facilities space. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, may be charged by the Company to the Customer.

Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, contractors and agents shall be installing or maintaining the Company's equipment or facilities. The Customer may be required to install and maintain Company equipment or facilities within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 9

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.3 Obligations of the Customer (Cont'd)

2.3.1 Customer Responsibilities (Cont'd)

The Customer shall be responsible for: (Cont'd)

Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company equipment or facilities in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the equipment or facilities of the Company.

Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees.

Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services, equipment or facilities in a manner not contemplated by the agreement between the Customer and the Company.

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 10

BY: Patrick Clisham-State Regulatory Manager

## 2. GENERAL REGULATIONS

### 2.3 Obligations of the Customer (Cont'd)

#### 2.3.1 Customer Responsibilities (Cont'd)

Customers, who subscribe to Local Exchange Services and resell the services to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Arizona which relate in any way to the Customer of Record's provision of local telephone services, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and the payment of applicable taxes.

The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end users.

The Company will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.

With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer of Record.

In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is AT&T service; or (2) use AT&T's corporate logos, or trade dress (or confusingly similar logos or trade dress).

The furnishing of special arrangements to resellers is subject to the regulations set forth in this Tariff.

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 11

BY: Patrick Clisham-State Regulatory Manager

## 2. GENERAL REGULATIONS

### 2.3 Obligations of the Customer (Cont'd)

#### 2.3.1 Customer Responsibilities (Cont'd)

When local exchange service is resold, neither the Customer nor any other reseller or intermediary in the sales chain between the Customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

Use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;

Use AT&T's Marks pursuant to the terms of a separate written brand-licensing agreement;

Use AT&T's name to the extent it is specifically required by statute, regulation or other government requirement to do so, and;

Indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:

Advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);

Identifies any other long distance providers the reseller uses in providing service to the end user;

Advises the end user it will not be an AT&T Customer for the resold service, and;

Does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For purposes of this provision, local exchange service is resold if the Customer (or any other reseller or intermediary in the sales chain between the Customer and an end user) uses local exchange service to re-offer telecommunications service to others (with or without "adding value") for profit.



RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 12

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.4. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

2.4.1. Recording of Two-Way Telephone Conversations

Local Exchange Services are not represented as adapted to the recording of two-way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or

All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

The exceptions to the foregoing requirements are as follows:

Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.

Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.

Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 2

ORIGINAL PAGE 13

2. GENERAL REGULATIONS

2.4. CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

2.4.2. Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this Tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 14

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.5 Payments and Charges

2.5.1 Establishment and Re-Establishment of Credit

The Company may conduct a credit investigation of each Commercial and/or Consumer Service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for nonpayment of bills for Local Exchange Services will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

2.5.2 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this Tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis.

2.5.3 Billing Disputes

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 15

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.4 Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service, advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

2.5.5 Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

Deposits held will accrue 6% simple interest in accordance with Arizona Corporation Commission regulations.

A deposit and its accrued interest is returned to the Customer, less any amounts due the Company when service is discontinued or after 12 months of non-delinquent service. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

2.5.6 Returned Check Charge

In addition to any late payment charges specified in this Tariff, the Customer will be assessed a charge for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 16

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.7 Minimum Period Charge

Except as may otherwise be specified in this Tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

2.5.8 Late Payment Charge

Subject to billing and systems availability, when a bill or estimated bill for AT&T Residential Local Exchange Service charges is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. The Customer shall be assessed a Late Payment Charge on any delinquent account balance, when that balance exceeds \$10.00. The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time. The Late Payment Charge shall be an amount equal to the outstanding delinquent balance multiplied by the applicable interest rate. The interest rate shall be 18% annually, simple interest (1.5% per month, simple interest) unless an applicable law or regulation specifies a lower rate to be charged, and that lower rate shall then apply. The Customer shall not be charged a Late Payment Charge on a delinquent balance, however, if an applicable law or regulation prohibits the imposition of such charges.

In the event a Customer disputes, in good faith, the validity of any charges appearing on its invoice, the amount of these disputed charges will be excluded from the total delinquent balance while the dispute is pending. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges shall be deemed correct and binding on the Customer. If, alternately, the Company credits the charges after investigating the dispute, the Late Payment Charges will not apply.

When a local exchange company provides the billing function on behalf of the Company, the local exchange company's local exchange service late payment charge applies. Late payment charges do not apply until after the due date of the bill on which the usage charges first appear.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 2

ORIGINAL PAGE 17

2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes

2.6.1 Cancellation of Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of equipment or facilities have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The special charges described above will be calculated and applied on a case-by-case basis.

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

All non-recurring charges reasonably expended by the Company to establish service to the Customer, and

Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company, and

All recurring charges specified in the applicable tariff for the balance of the then current term, and

Any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this Tariff.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 2

ORIGINAL PAGE 18

## 2. GENERAL REGULATIONS

### 2.6 Cancellation, Discontinuance and Changes (Cont'd)

#### 2.6.2 Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets, or services.

If a Customer (or any reseller or intermediary in the sales chain between the Customer and an end user) fails to comply with Section 2.3.1.D (Use of AT&T Marks), preceding, the Company may, on written notification to the Customer, immediately deny requests for additional service and/or restrict service to the non-complying Customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon five days prior written notice to the Customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorneys' fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 19

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (Cont'd)

2.6.2 Discontinuance of Service (Cont'd)

The Company may, without incurring any liability, discontinue or suspend service upon 5 days notice, or refuse service if:

The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of the Company's service(s); or

The Customer states that it will not comply or fails to comply with a request of the Company for deposits or advance payments, as specified in this Tariff; or

The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribed or used.



RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 20

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (Cont'd)

2.6.2 Discontinuance of Service (Cont'd)

The Company may, without incurring any liability, discontinue or suspend service without notice, or refuse service if:

The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or

The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:

Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Tariff; or

Using tricks, schemes, false or invalid numbers, false credit devices, or electronic devices; or

Any other fraudulent means or devices; or

Any material portion of the facilities used by the Company to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; or

Any governmental order or directive calls for the discontinuance of service, the Customer alters the services to be provided, or the Customer violates an applicable law or regulation.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 21

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (Cont'd)

2.6.3 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer's charges shall be adjusted accordingly.

2.6.4 Restoration of Service

When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

If a service has been suspended or disconnected for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, service may not be restored until bank clearance of the check.

If any Customer's service is restored after having been disconnected in accordance with this Tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 2

ORIGINAL PAGE 22

## 2. GENERAL REGULATIONS

### 2.7 Assignment Or Transfer Of Service

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

### 2.8 Provision For Certain Local Taxes And Fees

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee, and may list this amount separately on the bill.

### 2.9 Notices And Communications

All notices or other communications required to be given pursuant to this Tariff will be in writing except where notice is provided in this Tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 23

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.10 Definitions

911 Service Area - the geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

Automatic Location Identification (ALI)- an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.

Commercial Service (Business) - Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

Consumer Service (Residence) - Service is classified and charged for as Consumer Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

Customer - The person or legal entity that subscribes to service under this Tariff and is responsible for payment of tariffed charges for services furnished to that Customer.

Customer Premises - A Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on contiguous property.

Demarcation Point - The point at which common carriers terminate communications cabling in a building.

Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

Exchange Area - A geographical area served by a Rate Center. The Company concurs with the Incumbent Local Exchange Carriers' exchange areas and exchange maps that are on file.

Local Exchange Service - A service, which permits calling to stations in the Customer's Local Service Area.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 2

ORIGINAL PAGE 24

## 2. GENERAL REGULATIONS

### 2.10 Definitions (Cont'd)

Local Service Area - A Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges set forth in this Tariff.

Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Rate Center - A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in the AT&T Consumer Services Guides.

Resale - Resale is the reselling by a Customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service Customer who is subject to the applicable rules and regulations of (1) the Communications Act of 1934, as amended, and the Federal Communications Commission and/or (2) the Arizona Administrative Code.

Universal Emergency Number Service - 911 - an exchange service whereby a Public Safety Answering Point (PSAP) designated by customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 911.

For purposes of the Universal Emergency Number Service - 911, the Company adopts the rates, terms and conditions contained in Qwest Corporation's Exchange and Network Services Price Cap Tariff, Section 9.2.1, Universal Emergency Number Service - 911.

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 25

BY: Patrick Clisham-State Regulatory Manager

---

2. GENERAL REGULATIONS

2.10 Definitions (Cont'd)

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 2

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 26

BY: Patrick Clisham-State Regulatory Manager

2. GENERAL REGULATIONS

2.11 Emergency Number Service (911 and E911)

2.11.1 911 Service Descriptions

This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed or may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.

The company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and /or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

Universal Emergency Number Service - 911 is an exchange service whereby a Public Safety Answering Point (PSAP) designated by customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 911.

For purposes of the Universal Emergency Number Service - 911, the Company adopts the rates, terms and conditions contained in Qwest Corporation's Exchange and Network Services Price Cap Tariff, Section 9.2.1, Universal Emergency Number Service - 911.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

ORIGINAL  
SECTION 2  
ORIGINAL PAGE 27

## 2. GENERAL REGULATIONS

### 2.11 Emergency Number Service (911 and E911) (Cont'd)

#### 2.11.2 Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

#### 2.11.3 Rules, Regulations Terms and Conditions

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 3

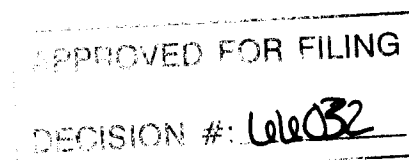
EFFECTIVE: JULY 18, 2003

ORIGINAL INDEX PAGE 1

BY: Patrick Clisham-State Regulatory Manager

3. RESIDENTIAL LOCAL SERVICE AREAS

| <u>Section</u> |   | <u>Page</u> |
|----------------|---|-------------|
| 3.             | Residential Local Service Areas               | 1           |
| 3.1            | General                                       | 1           |
| 3.2            | AT&T Residential Local Exchange Service Areas | 2           |



RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 3

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

3. RESIDENTIAL LOCAL SERVICE AREAS

3.1 General

The Company offers AT&T Residential Local Exchange Services in an area located within Qwest's territory and concurs with Qwest's exchange areas and exchange maps filed by Qwest.

3.2 AT&T Residential Local Exchange Service Areas

The Company offers AT&T Residential Local Exchange Service in the following wire centers located within Qwest's territory:

SWITCH NAME

BEARDSLEY  
CATALINA  
CASA GRANDE  
CAVE CREEK  
CHANDLER MAIN  
CHANDLER-SOUTH  
CHANDLER-WEST  
COLDWATER  
CORONADO  
CORTARO  
COTTONWOOD-MAIN  
COTTONWOOD-SOUTH  
DEER VALLEY NORTH  
FLAGSTAFF-EAST  
FLAGSTAFF-MAIN  
FLOWING WELLS  
FORT MCDOWELL  
GILBERT  
GLOBE  
GREEN VALLEY  
GLENDALE MAIN  
LITCHFIELD PARK  
MCCLINTOCK  
MESA  
NOGALES  
NOGALES-MIDWAY  
PAGE  
PAYSON  
PHOENIX-FOOTHILLS  
PHOENIX-BETHANY WEST  
PHOENIX-CACTUS  
PHOENIX-EAST  
PHOENIX-GREENWAY  
PHOENIX-MAIN  
PHOENIX-MARYVALE CAP  
PHOENIX-MID RIVERS

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 3

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 2

BY: Patrick Clisham-State Regulatory Manager

3. RESIDENTIAL LOCAL SERVICE AREAS

3.2 AT&T Residential Local Exchange Service Areas (Cont'd)

SWITCH NAME

PHOENIX-NORTH CAP  
PHOENIX-NORTHWEST  
PHOENIX-NORTHEAST  
PHOENIX-PECOS  
PHOENIX-PEORIA  
PHOENIX-SOUTHEAST CAP  
PHOENIX-SOUTH  
PHOENIX-SUNNYSLOPE  
PHOENIX-WEST CAP  
PINNACLE PEAK  
PRESCOTT-EAST  
PRESCOTT-MAIN  
RINCON  
SCOTTSDALE MAIN  
SEDONA  
SEDONA-SOUTH  
SHEA  
SIERRA VISTA-MAIN  
SUNRISE  
SUPERSTITION-EAST  
SUPERSTITION-MAIN  
SUPERSTITION WEST  
TEMPE MAIN  
THUNDERBIRD  
TANQUE VERDE  
TOLLESON  
TUCSON-WEST  
TUCSON-SOUTHEAST  
TUCSON-CRAYCROFT  
TUCSON-EAST  
TUCSON-MAIN  
TUCSON-MORTH-1A CAP  
TUCSON-SOUTH CAP  
YUMA  
YUMA-FORTUNA  
YUMA-SOUTHEAST

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.

ARIZONA

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

ORIGINAL INDEX PAGE 1

ORIGINAL

4. SPECIAL ARRANGEMENTS

| <u>Section</u> |                       | <u>Page</u> |
|----------------|-----------------------|-------------|
| 4.             | Special Arrangements  | 1           |
| 4.1            | Promotional Offerings | 1           |
| 4.2            | Market Trials         | 1           |

APPROVED FOR FILING

DECISION #: W032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 4

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

---

4. SPECIAL ARRANGEMENTS

4.1 Promotional Offerings

From time to time, the Company will introduce promotional offerings. The Company may offer services at a reduced rate, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes.

4.2 Market Trials

The Company may offer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., or for market research, including rate experimentation purposes. Such trials will be for a limited duration.

APPROVED FOR FILING

DECISION #: 66032

ORIGINAL

AT&T - PUBLIC POLICY

TFN-01  
(1996)

TFN TRANSMITTAL FORM

Transmission Date: 6/18/2003 2:16 PM

TFN #: AZ03046

Field Version #:01

Billing Impacted: ☒ Yes ☐ No  
Filed with Local Commission: ☒ Yes ☐ No  
IntraLATA: ☒ Yes ☐ No

Filing Status: ☐ PRO - \_\_\_\_\_ Proposed  
☒ FLD - \_\_\_\_\_ Filed  
☐ EFF - \_\_\_\_\_ Effective

Schedule: Filing Date: 06/18/03 Effective Date: 07/18/03

HIGHLIGHT NARRATIVE:

This filing offers the Residential Local Exchange Services service description and associated maximum rates.

| ACTIVITY |      | ACTIVITY |      | ACTIVITY |      | Regional Service Manager |                |
|----------|------|----------|------|----------|------|--------------------------|----------------|
| SGC      | CODE | SGC      | CODE | SGC      | CODE | Name                     | Phone #        |
| LEX      | NSO  |          |      |          |      | Paul Nelson              | (415) 442-3117 |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |
|          |      |          |      |          |      |                          |                |

Non-standard billing action requirement(s), i.e., bill messaging, bill inserts.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

TFN Administrator: Paul Nelson

Tel. No. (415) 442-3117

ORIGINAL

Field Version #: 01

\* Status Legend:

R = Retransmitted: effective pages only

DECISION #: 606032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL INDEX PAGE 1

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

| Section |  | Text<br>Page | Price<br>List<br>Page |
|---------|--|--------------|-----------------------|
| 5.      | AT&T Residential Local Exchange Services |              |                       |
| 5.1     | Description                              | 1            |                       |
| 5.2     | Monthly Recurring Charge                 | 1            | 2-9                   |
| 5.3     | Non-Recurring Charges                    | 1            | 1                     |
| 5.4     | Arizona Telephone Assistance Program     | 2            | 1                     |
| 5.5     | Custom Calling Service                   | 3-7          | 2-3                   |
| 5.6     | Toll Restriction                         | 8            | 3                     |
| 5.7     | Call Blocking Options                    | 8            | 3                     |
| 5.8     | Voice Mail Service                       | 9            | 4                     |
| 5.9     | Inside Wire Maintenance Plan             | 9            | 4                     |
| 5.10    | Directory Assistance Service             | 10           | 5                     |
| 5.11    | Directory Listing Service                | 11           | 5                     |
| 5.12    | Local Operator Services                  | 12           | 6                     |
| 5.13    | Busy Line Verification Service           | 13           | 7                     |
| 5.14    | AT&T Residential Local Service Offers    | 14-30        | 7-9                   |
| 5.15    | Maximum Rates and Charges                | 31-44        | NA                    |



ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

## 5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

### 5.1 Description

AT&T residential local exchange service provides a Customer with an individual access line with tone type signaling arrangements that allow calls to be placed with a push button keypad or rotary dial telephone set. The access line is the connecting facility between the Customer's premises and a serving central office that provides Customer access to a telephone system for placing and receiving calls.

The access line is combined with call features that will allow the Customer to tailor Residential Local Exchange Service to his or her needs. Access to 900 and 976 service is not available.

AT&T residential local exchange services are available where facilities and operating systems exist and may be offered in conjunction with an associated long distance service offering provided by AT&T.

### 5.2 Monthly Recurring Charges

AT&T residential local exchange services are subject to monthly recurring charges on a per-line basis as shown in the Price List.

### 5.3 Non-Recurring Charges

AT&T residential local exchange services are subject to one time service order and labor charges for providing, moving, changing, restoring and rearranging new or existing access lines on a per-line basis as shown in the Price List.

Adds and moves to an existing residential access line that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-hour basis, with a one hour minimum charge beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the Customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities, which is done after the initial installation of service.

When the Customer requests that the location of the network interface device be other than that designated by the Company a network interface device charge applies rather than the Initial Premise Visit Charge and Labor Charges.

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 2

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.3 Non-Recurring Charges (Cont'd)

A Record Order Charge is applied to existing Residential Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to directory listings, see non-recurring directory listing charges in the Price List.

5.4 Arizona Telephone Assistance Program (TAP)

The Low-Income Telephone Assistance Program provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income Customers.

The Low-Income Telephone Assistance Program credit is only available to low-income Customers who meet eligibility requirements established by A.R.S. 42-1322.02, 46-701, 702, 703, and 704. Applicants must be a head of household, be 65 years of age or older and have a household income at or below poverty level.

The monthly credit will be based on the sum of a 17% discount on the primary line basic local exchange service and the Inside Wire Maintenance Plan, if ordered.

The Low-Income Telephone Assistance Program credit will begin with the date the Company receives a valid application from the Customer or when new service is established for a qualifying Customer. The credit will be prorated on the basis of a 30-day month from the effective date of the Customer's application.

The regular nonrecurring charges, terms and conditions applicable to these service offerings specified above will apply. The nonrecurring charges to change to or from this program due to eligibility status will be waived.

Customers of this service will receive a 17% percent reduction on the nonrecurring charge once during a calendar year. The credit is applicable only to the Customer's principal residence line.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 3

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.5 Custom Calling Service

Custom Calling Service is an optional service arrangement of central office services furnished to individual line Residential Local Exchange Service Customers. It is available within the exchange area of all exchanges served by a central office where facilities and operating conditions permit.

5.5.1 Custom Calling Feature Descriptions

Anonymous Call Rejection

Permits the Customer to reject calls from persons who have activated a call blocking option to prevent display of their name and phone number. All blocked calls will be intercepted by a recording that will give the caller information on options to complete their call.

Automatic Call Return

Permits the Customer to automatically redial the last incoming call by using a code. The last number does not have to be known or have been answered. Activation must occur before another incoming call or before the Customer receives a call-waiting indication.

Call Forwarding - Busy/No Answer

When activated by the Customer via dialed access voice prompt menus, automatically transfers all incoming calls that reach a busy signal or no answer response from the Customer's telephone number to another dial able telephone number until the Customer deactivates the feature.

Call Forwarding - Selective

Allows the Customer to forward only those calls from telephone numbers on their "Call Forwarding - Selective" list (up to fifteen numbers). When activated, only incoming calls that appear on the list will be forwarded to the remote location. Customers can forward calls to any local or long distance telephone number.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 4

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.5 Custom Calling Service (Cont'd)

5.5.1 Custom Calling Feature Descriptions (Cont'd)

Call Forwarding - Transfer

Allows a Customer to transfer an incoming call to any dialable telephone number, including a long distance number, and hang up without disconnecting the call. The Customer may also add a third party to an existing incoming call.

Call Forwarding - Variable

When activated by the Customer via dialed access voice prompt menus, automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature.

Call Screening

Permits the Customer to designate up to six telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement, which will indicate that calls are not being taken at this time.

Call Trace

Once the Customer activates this feature by dialing an AT&T designated code, the incoming telephone number is traced and provided to law enforcement officials. The traced number is not provided to the Customer.

ORIGINAL

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 5

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.5 Custom Calling Service (Cont'd)

5.5.1 Custom Calling Feature Descriptions (Cont'd)

Call Waiting

Provides a tone signal when a second call is coming in on a busy line. Allows the second call to be answered without disconnecting from the existing call. Allows switching between the calls when desired. Allows either call to be ended at any time. This feature lets the Customer know when someone else is calling and allows the call to be received without having two lines. This feature is not compatible with Call Forwarding Busy.

Call Waiting ID

Feature is available if the Customer does not already have Call Waiting and Caller ID with Name. Customer will hear the Call Waiting tone and will be able to see caller information for the waiting call on their Caller ID display.

Caller ID with Name and Number

Displays the listed name and number associated with the incoming telephone number. The name and number will be delivered to a Customer-provided display device attached to the Customer's telephone line, telephone or answering machine with a built-in display screen.

Custom Ring 1

Permits the Customer to receive calls dialed to two separate telephone numbers without having a second access line. Distinctive ringing is provided for the additional telephone number to facilitate identification of incoming calls. One directory listing is provided for each Custom Ring number.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 6

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.5 Custom Calling Service (Cont'd)

5.5.1 Custom Calling Feature Descriptions (Cont'd)

Custom Ring 2

Permits the Customer to receive calls dialed to three separate telephone numbers without having a second or third access line. Distinctive ringing is provided for the additional telephone numbers to facilitate identification of incoming calls. One directory listing is provided for each Custom Ring number.

Custom Ring 3

Permits the Customer to receive calls dialed to three separate telephone numbers without having a second or third access line. Distinctive ringing is provided for the additional telephone numbers to facilitate identification of incoming calls. One directory listing is provided for each Custom Ring number. Custom Ring 1 and 2 are required.

Distinctive Ringing Service

Permits the Customer to establish a list of up to 15 numbers that have priority. When an incoming call is received from any of these priority numbers, the Customer will hear a distinctive ring.

Pay-Per-Use Features

Allows Customers to use Automatic Call Return, Repeat Dialing, and Three-Way Calling on a pay-per-use basis. The Customer is charged for a successful activation of a feature. These features are capped at 10 uses per month.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 7

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.5 Custom Calling Service (Cont'd)

5.5.1 Custom Calling Feature Descriptions (Cont'd)

Repeat Dialing

Activated by the Customer dialing a code, the last outgoing call placed by the Customer is automatically redialed. If the line is not busy, the call will complete. If the line is busy, the Customer will hear a confirmation tone, then hang up. Once the Customer hangs up, the network will monitor the busy/idle status of both lines every 45 seconds for up to 30 minutes.

Speaking Call Waiting

Provides an audible announcement of the incoming caller's name. The Customer hears the Call Waiting tone followed immediately by the calling party's name.

Speed Dialing 8

Allows the Customer to use preprogrammed one digit dialing to complete calls (local or long distance). Up to 8 numbers may be stored in memory.

Speed Dialing 30

Allows the Customer to use preprogrammed one or two digits dialing to complete calls (local or long distance). Up to 30 numbers may be stored in memory.

Three-Way Calling

Permits the Customer to add a third party to an established connection without the assistance of an Operator.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 8

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.6 Toll Restriction

Toll Restriction prohibits the completion of billable toll calls. Customers are able to complete the following types of calls: local calls, 411 (Directory Assistance), 911 (Emergency Service) and 8XX (toll free) calls. Attempts to complete billable toll calls (1+, 0+, 0-, 1010-426, 976, 900 or 700) will be blocked. Customers subscribing to Toll Restriction will have the option of placing toll calls using the Company's calling card, if calls are placed from lines that are not equipped with Toll Restriction. Customers subscribing to Toll Restriction will also have the option of accepting or rejecting collect and third number billed calls.

Customers subscribing to Toll Restriction are responsible for the payment of all completed calls. This service is provided where facilities and operating conditions permit.

5.7 Call Blocking Options

Caller ID blocking is available on a per call basis and is automatically enabled for all Customers with AT&T residential local exchange service. It is activated by dialing \*67 prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking is available on a per line basis at the Customer's request. All calls are automatically blocked when a Customer subscribes to line blocking unless the blocking feature is deactivated. If a customer subscribes to line blocking, he/she can deactivate blocking by dialing \*82 prior to placing a call. Blocking will be deactivated for that outgoing call only.

Billed Number Screening is available on a per line basis at the Customer's request. Collect calls or calls billed to a third number or both are blocked.

International Call Blocking is available on a per line basis at the Customer's request. Direct dialed 011 and 101426X011+ outgoing calls are blocked.

Carrier Access Code Blocking is available on a per line basis at the Customer's request. Direct dialed 1014261+ and 101426X011+ outgoing calls are blocked from going over an alternate carriers network.

Pay-Per-Use Feature blocking is available on a per line basis at the Customer's request. Activation of repeat dialing, automatic call return, three-way calling or all three is blocked.



ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 9

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.8 Voice Mail Service

Voice mail service answers calls and records messages when a Customer is on the phone, on the Internet, sending a fax, or not home. It even works when power is out. Customers can access their Voice Mail box through a local access number. Customers enter their PIN and follow the appropriate prompts to use the service. The maximum capacity is 40 messages, 4 minutes per message with a message retention length of 30 days (retention length may be extended).

5.8.1 Voice Mail Plus

Voice Mail Plus offers the same functionality as Voice Mail Service except it provides additional mailboxes and recording time. The maximum capacity is 60 messages, 5 minutes per message with a message retention length of 40 days (retention length may be extended).

5.8.2 Spanish Voice Mail

Same as Voice Mail Service with voice prompts in Spanish.

5.8.3 Spanish Voice Mail Plus

Same as Voice Mail Plus with voice prompts in Spanish.

5.9 Inside Wire Maintenance Plan

Customers may subscribe to an optional program that provides labor and material costs for repairs to the Customer's inside wire and jack to a single phone line for a monthly fee. Services provided are unlimited service calls, problem diagnosis and repair of telecommunications wiring and jacks. This service is billed in advance. Inside Wire Maintenance Plan coverage begins 30 days after enrollment (after 1 billing cycle). Price is on a per line basis.

5.9.1 Inside Wire, Standard Maintenance

Standard Maintenance charges apply to Customers who are not subscribed to the Inside Wire Maintenance Plan and who request maintenance and/or repair work.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 10

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.10 DIRECTORY ASSISTANCE (DA) SERVICE

Customers may call directory assistance by dialing 411 or NPA-555-1212 or "00" and request a telephone number(s). Directory Assistance does not include non-published numbers. Customers receive a monthly call allowance and can request two numbers per call.

Residential Customers may be exempt from Directory Assistance charges, up to 50 calls per month, if it is provided for the use of an individual who is unable to use a telephone directory due to visual or other physical limitations. Exemption will be granted upon receipt of a completed exemption form certifying the applicant's impairment.

5.10.1 Local Directory Assistance - Call completion

Provides the Customer the option of having the call completed by a Directory Assistance Operator after they have received the telephone number. This service does not provide for InterLATA call completion. In addition to the call completion charge, normal directory assistance charges and local usage charges, if applicable, would apply. NPAs 500, 700, 800, and 900 are not eligible for this service.

5.10.2 National Directory Assistance

National Directory Assistance service allows Customers to request telephone listing information for areas outside of their local calling area or Local Access and Transport Area (LATA). A maximum of two requested telephone numbers will be provided for each National Directory Assistance call. Directory Assistance Call Completion is not offered with National Directory Assistance.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 11

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.11 DIRECTORY LISTING SERVICE

Residence Customers will receive one combination white and yellow page directory, at no charge, when local service is established. Customers may request additional directories within the same area as their local service at no charge.

5.11.1 Directory listing - standard

Standard listing shall consist of Customer name, address and telephone number. One listing per telephone number is included in the white pages.

5.11.2 Directory listing - non-listed number (semi-private)

The Customer name, address and telephone number will not be listed in any telephone directory but will be available through Directory Assistance.

5.11.3 Directory listing - non-published (private)

The Customer name, address and telephone number will be excluded from the telephone directory and Directory Assistance.

5.11.4 Directory listing - additional listing

Customers may arrange for additional white page listings, similar to the standard listing.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 12

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.12 Local Operator Services

A service charge will apply to calls placed with the assistance of a Company Operator. Various billing arrangements are available with AT&T's Operator Assisted Services, including Calling Card (AT&T CIID/891 Card, Local Exchange Company Calling Card, and Commercial Credit Card), Operator Station (Collect, Billed to Third Party, other Operator Assisted) and Person-to-Person.

The Customer-Dialed Calling Card Station service charge will apply when the Customer dials a call and bills it to an AT&T CIID/891 Calling Card not associated with the Customer's main billed account, a Local Exchange Company Calling Card, or a Commercial Credit Card.

The Operator-Dialed Calling Card Station service charge will apply when the Customer requests the assistance of a Company Operator in placing a calling card call or when the Customer dials the appropriate access number to complete a calling card call, but fails to respond in a timely manner to system prompts and must be transferred to a Company Operator for call completion.

An Operator Station service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Customer-Dialed Calling Card Station and Person-to-Person.

Customers who cannot physically dial a call may qualify for the AT&T Operator Assisted exemption, which provides the Customer with Operator assistance at a direct dialed rate without service charge. No application/certification is required for this program; however, the Customer must request this exemption.

Person-to-Person charges apply when the calling party specifies to the Operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

Operator Assistance Local Usage rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 13

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.13 Busy Line Verify Service

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

5.13.1 Busy Line Verification with Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 14

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS

AT&T Customers currently subscribing to Residential Local Service may select from the Offers described below.

Additional Custom Calling Features, including Voice Mail, not included in the Customer's Offer may be ordered on an ala carte basis.

Certain Custom Calling Features may not be compatible with other Custom Calling Features.

5.14.1 Call Plan Unlimited

The Call Plan Unlimited provides the Customer a basic dial tone line with unlimited calls from their residence within their local calling area.

5.14.2 Call Plan Unlimited Plus

The Call Plan Unlimited Plus provides the Customer with unlimited calls from their residence within their local calling area.

Customers subscribing to this offer must select AT&T as their primary interexchange carrier and/or select from a variety of ala carte features. No feature discount is offered.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 15

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

5.14.3 Call Plan Unlimited with 3 Feature Package Enhanced

The Call Plan Unlimited with 3 Feature Package Enhanced provides the Customer with unlimited calls from their residence within their local calling area. The Offer also includes the choice of any three Custom Calling Features (if available) from the list below, which must be selected at the time of subscription:

- Caller ID with Name and Number (includes Anonymous Call Rejection)
- Call Waiting
- Three-Way Calling
- Call Forwarding-Variable
- Repeat Dialing
- Speed Dialing 30
- Call Return (includes Anonymous Call Rejection)

Long Distance Service is available with the Call Plan Unlimited 3 Feature Package Enhanced. See Telecommunications Service Tariff and Price List Section 5, Optional Calling Plans.

5.14.4 Call Plan Unlimited with 2 Feature Package Enhanced

The Call Plan Unlimited with 2 Feature Package Enhanced provides the Customer with unlimited calls from their residence within their local calling area. The Offer also includes the choice of any two Custom Calling Features (if available) listed below:

- Caller ID with Name and Number (includes Anonymous Call Rejection)
- Call Waiting
- Three-Way Calling
- Call Forwarding-Variable
- Speed Dialing 30
- Repeat Dialing
- Call Return (includes Anonymous Call Rejection)

Long Distance Service is available with the Call Plan Unlimited 2 Feature Package Enhanced. See Telecommunications Service Tariff and Price List Section 5, Optional Calling Plans.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 5

ORIGINAL PAGE 16

ORIGINAL

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

5.14.5 Call Plan Deluxe

The Call Plan Deluxe provides the Customer with unlimited calls from their residence within their local calling area. The offer also includes a choice of Custom Calling Features (if available) listed below:

- Caller ID with Name and Number (includes Anonymous Call Rejection)
- Call Waiting
- Call Waiting ID
- Repeat Dialing
- Speed Dialing 30
- Call Forwarding-Variable
- Call Forwarding-Busy/No Answer
- Custom Ring 1
- Custom Ring 2
- Custom Ring 3
- Three-Way Calling
- Call Return (includes Anonymous Call Rejection)
- Call Screening
- Speaking Call Waiting
- Call Forwarding-Transfer
- Call Forwarding-Selective
- Distinctive Ringing

Long Distance Service is available with the Call Plan Deluxe offer. See Telecommunications Service Tariff and Price List Section 5, Optional Calling Plans.



ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 17

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

5.14.6 One Rate® USA Plan

The AT&T One Rate® USA Plan provides Customers who subscribe to AT&T as their primary interexchange carrier, primary intrastate intraLATA and interLATA carrier and primary local exchange carrier a combination of services for a monthly fee.

The service includes one local access line, touch-tone service, unlimited direct-dialed station local, intraLATA toll, in-state long distance and state-to-state calling.

The Customer will receive a choice of four Custom Calling Features from the following: Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding - Variable, Automatic Call Return, Call Screening, Call Trace, Call Waiting, Call Waiting ID, Caller ID with Name, Repeat Dialing, Three-Way Calling Anonymous Call Rejection.

AT&T One Rate® USA provides unlimited minutes of direct dialed 1+ domestic calling for residential voice service only. If it is determined that the usage is not consistent with residential voice applications, (ex: Internet access applications) AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice and assess an additional \$50.00 monthly recurring charge for each month in which such usage occurred. Incidental Internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.

If the Customer selects a carrier other than AT&T for their Local Exchange Carrier, the Customer will terminate their plan and AT&T will automatically place the Customer on the AT&T One Rate® 10¢ Plan if the Customer maintains direct-dialed domestic long distance, with or without local toll calling service with AT&T. This plan is available where billing and technical capabilities exist.

® Registered Service Mark of AT&T.

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 18

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

5.14.7 Employee Local Service Offer

AT&T will offer the following to AT&T Employees who subscribe to AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

To be eligible for this offer, Employees must respond to an AT&T initiated marketing contact or AT&T marketing material related to this offer, or contact AT&T and request this offer.

Eligible Employees will receive their primary access line service and all of the following features:

- Caller ID with Name and Number (includes Anonymous Call Rejection)
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding - Variable
- Call Return (includes Anonymous Call Rejection)
- Call Screening
- Repeat Dialing
- Speed Dialing 30
- Speaking Call Waiting
- Call Forwarding - Transfer
- Call Forwarding - Selective
- Distinctive Ringing Service

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

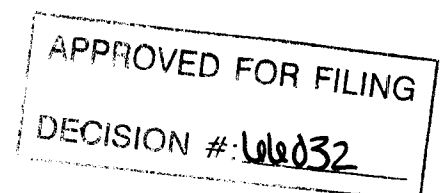
ORIGINAL PAGE 19

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 20

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING

DECISION #: 606032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 21

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING

DECISION #: Lele032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 22

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING

DECISION #: LOW032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 23

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING

DECISION #: 60032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 24

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 25

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

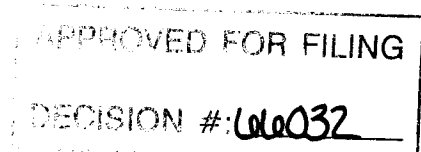
ORIGINAL PAGE 26

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 27

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING  
DECISION #: Lda032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

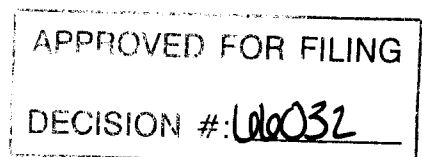
ORIGINAL PAGE 28

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 29

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING

DECISION #: 66032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 30

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.14 AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

APPROVED FOR FILING

DECISION #: 66032

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 31

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup>

5.15.1 Non-Recurring Charges

| Service Order Charge-                | Non-recurring<br>Charge                       |
|--------------------------------------|---|
| New Service- Primary Line            | \$ 82.50                                      |
| TAP New Service- Primary Line        | \$ 68.47                                      |
| Each additional installation         | \$ 82.50                                      |
| Record Work Only                     | \$ 25.50                                      |
| Directory Listing Change             | \$ 25.50                                      |
| Change Service -                     |   |
| Calling Feature                      | \$ 39.00                                      |
| Telephone Number Change              | \$ 30.00                                      |
| Carrier Change -                     |   |
| Primary Local Exchange               | \$ 15.00                                      |
| Primary IntraLATA                    | \$ 15.00                                      |
| Primary Long Distance                | \$ 15.00                                      |
| Returned Check Charge -              | \$ 75.00                                      |
| Customer Near Move Charge -          | \$ 108.50                                     |
| Initial Premise Visit                | \$ 405.00                                     |
| Labor Charge - first 30 minutes      | Included in<br>Init. Premises<br>Visit Charge |
| Labor Charge - additional 15 minutes | \$ 90.00                                      |
| Network Interface Device             | \$1500.00                                     |

Note 1: See Price List for current rates.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

ORIGINAL

SECTION 5

ORIGINAL PAGE 32

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)

5.15.2 Custom Calling Service<sup>2</sup>

| <u>Custom Calling Features</u> | <u>Non-Recurring Charge<sup>(2)</sup></u> | <u>Monthly Charge</u> |
|--------------------------------|---|-----------------------|
| Anonymous Call Rejection       | No Charge                                 | No Charge             |
| Automatic Call Return          | \$ 39.00                                  | \$ 8.85               |
| Call Forwarding Busy/No Answer | \$ 39.00                                  | \$ 6.60               |
| Call Forwarding - Selective    | \$ 39.00                                  | \$ 7.50               |
| Call Forwarding - Transfer     | \$ 39.00                                  | \$18.00               |
| Call Forwarding - Variable     | \$ 39.00                                  | \$ 8.25               |
| Call Screening                 | \$ 39.00                                  | \$13.50               |
| Call Waiting                   | \$ 39.00                                  | \$ 9.00               |
| Call Waiting ID                | \$ 39.00                                  | \$ 9.00               |
| Caller ID with Name and Number | \$ 39.00                                  | \$16.50               |
| Custom Ring 1                  | \$ 39.00                                  | \$ 8.25               |
| Custom Ring 2                  | \$ 39.00                                  | \$ 8.25               |
| Custom Ring 3                  | \$ 39.00                                  | \$ 8.25               |
| Distinctive Ringing Service    | \$ 39.00                                  | \$ 7.50               |
| Repeat Dialing                 | \$ 39.00                                  | \$ 7.50               |
| Speaking Call Waiting          | \$ 39.00                                  | \$ 8.85               |
| Speed Dialing 8                | \$ 39.00                                  | \$ 6.00               |
| Speed Dialing 30               | \$ 39.00                                  | \$ 10.50              |
| Three-Way Calling              | \$ 39.00                                  | \$ 8.25               |

Note 1: See Price List for current rates.

Note 2: One Non-Recurring Charge applies when multiple features are ordered at the same time.



ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

SECTION 5

ORIGINAL PAGE 33

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup>(Cont'd)

5.15.2 Custom Calling Service (Cont'd)

| <u>Custom Calling Features</u><br><u>Pay-Per Use</u> | <u>Non-Recurring</u><br><u>Charge</u> | <u>Per</u><br><u>Use</u> |
|--|---------------------------------------|--------------------------|
| Automatic Call Return                                | No Charge                             | \$ 2.25                  |
| Repeat Dialing                                       | No Charge                             | \$ 2.25                  |
| Three Way Calling                                    | No Charge                             | \$ 2.25                  |

| <u>Custom Calling Features</u><br><u>Per Activation</u> | <u>Non-Recurring</u><br><u>Charge</u> | <u>Per</u><br><u>Activation</u> |
|---|---------------------------------------|---------------------------------|
| Call Trace (Not Capped)                                 | No Charge                             | \$ 9.00                         |

5.15.3 Toll Restriction

| <u>Restrict 1+ and 0+ outgoing calls</u><br><u>Restrict 900/976 calls</u> | <u>Non-Recurring</u><br><u>Charge</u> | <u>Monthly</u><br><u>Charge</u> |
|---|---------------------------------------|---------------------------------|
| Subsequent Blocking Requests  | \$39.00                               | \$0.00                          |

5.15.4 Call Blocking Options

| <u>Options</u>  | <u>Non-Recurring</u><br><u>Charge</u> | <u>Monthly</u><br><u>Charge</u> |
|---|---------------------------------------|---------------------------------|
| Caller ID Blocking Per Call   | No Charge                             | \$ 0.00                         |
| Per Line Blocking for-<br>Caller ID<br>Billed Number Screening blocking<br>Pay per Use Blocking<br>International Blocking<br>Carrier Access Code Blocking |                                       |                                 |
| Subsequent requests   | \$39.00                               | \$ 0.00                         |

Note 1: See Price List for current rates.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 34

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)

5.15.5 Voice Mail Service

| <u>Voice Mail Service</u> | <u>Non-Recurring Charge</u> | <u>Monthly Charge</u> |
|---------------------------|-----------------------------|-----------------------|
| Voice Mail                | \$ 30.00                    | \$ 17.85              |
| Voice Mail Plus           | \$ 30.00                    | \$ 20.85              |
| Spanish Voice Mail        | \$ 30.00                    | \$ 17.85              |
| Spanish Voice Mail Plus   | \$ 30.00                    | \$ 20.85              |

5.15.6 Inside Wire Service

| <u>Inside Wire Maintenance Plan</u> | <u>Monthly Charge</u> |
|-------------------------------------|-----------------------|
| Maintenance Plan per line           | \$ 11.85              |

| <u>Inside Wire Standard Maintenance</u> | <u>Non Recurring Charge</u> |
|---|-----------------------------|
| Initial Premise Visit                   | \$ 405.00                   |

| <u>Inside Wire Standard Maintenance</u> | <u>Initial 30 Minutes Included in Premises Visit</u> | <u>Each Additional 15 Minutes</u> |
|---|--|-----------------------------------|
| Labor Charge                            |  | \$ 90.00                          |

| <u>Inside Wire Standard Maintenance</u> | <u>Charge</u> |
|---|---------------|
| Material-                               |               |
| Jacks all types, per jack               | \$18.00       |

Note 1: See Price List for current rates.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 35

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)

5.15.7 Directory Assistance Service

Local Directory Assistance

| Call Allowance                   | <u>Per Month</u>     |
|----------------------------------|----------------------|
| Calls to DA                      | 0                    |
| Over Allowance                   | <u>Rate per call</u> |
| Calls to DA                      | \$ 3.75              |
| <u>Special Needs Discount-DA</u> | <u>Per Month</u>     |
| Call Allowance                   | 50                   |

Local Directory Assistance      Rate per Call

- Call Completion      \$ 1.05

National Directory Assistance      Rate per Call

Dial 411      \$ 3.75  
Dial "00" or (426) 555-1212      \$ 5.97

5.15.8 Directory Listing Service

| <u>Directory Listings</u>     | <u>Non-Recurring Charge</u> | <u>Monthly Charge</u> |
|-------------------------------|-----------------------------|-----------------------|
| Standard Listing              | No Charge                   | No Charge             |
| Additional Directory Listings | No Charge                   | \$ 4.50               |
| Non-Published Service         | No Charge                   | \$ 6.00               |
| Non-Listed Service (DA)       | No Charge                   | \$ 5.25               |

Note 1: See Price List for current rates.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 36

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)

5.15.9 Local Operator Services

| <u>AT&amp;T CIID/891 Card</u> | <u>Rate per Minute</u> |
|-------------------------------|------------------------|
| Customer Dialed Calling Card  | \$ 0.75                |
| Operator Dialed Calling Card  | \$ 0.75                |

| <u>Local Exchange Carrier Card</u> | <u>Rate per Minute</u> |
|------------------------------------|------------------------|
| Customer Dialed Calling Card       | \$ 0.75                |
| Operator Dialed Calling Card       | \$ 0.75                |

| <u>Commercial Calling Card</u> | <u>Rate per Minute</u> |
|--------------------------------|------------------------|
| Customer Dialed Calling Card   | \$ 0.75                |
| Operator Dialed Calling Card   | \$ 0.75                |

| Card calls accessing<br>AT&T's network Other than<br>via 1-800-CALLATT: | Charge Per Call<br>Billed to          |                      |                                |
|---|---------------------------------------|----------------------|--------------------------------|
|   | <u>AT&amp;T<br/>CIID/891<br/>Card</u> | <u>LEC<br/>Cards</u> | <u>All<br/>Other<br/>Cards</u> |
| <u>Customer Dialed Calling Card</u>                                     |                                       |                      |                                |
| -Operator Assisted  | \$11.85                               | \$14.85              | \$14.85                        |
| -Operator Must Assist   | 8.85                                  | 11.85                | 11.85                          |
| -Automated  | 8.85                                  | 11.85                | 11.85                          |
| <u>Operator Dialed Calling Card</u>                                     |                                       |                      |                                |
| -Station  | \$ 8.85                               | \$11.85              | \$11.85                        |

| Card calls accessing<br>AT&T's network<br>Via 1-800-CALLATT: | Charge Per Call<br>Billed to          |                      |                                |
|--|---------------------------------------|----------------------|--------------------------------|
|  | <u>AT&amp;T<br/>CIID/891<br/>Card</u> | <u>LEC<br/>Cards</u> | <u>All<br/>Other<br/>Cards</u> |
| <u>Customer Dialed Calling Card</u>                          |                                       |                      |                                |
| -Operator Assisted   | \$ 8.85                               | \$14.85              | \$14.85                        |
| -Operator Must Assist  | 5.85                                  | 11.85                | 11.85                          |
| -Automated   | 5.85                                  | 11.85                | 11.85                          |
| <u>Operator Dialed Calling Card</u>                          |                                       |                      |                                |
| -Station   | \$ 5.85                               | \$11.85              | \$11.85                        |

Note 1: See Price List for current rates.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 37

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)

5.15.9 Local Operator Services (Cont'd)

OPERATOR STATION

Rate per Minute

\$ 0.75

| Class of Service                                    | Billed to                    |                 |
|---|------------------------------|-----------------|
| Person - To - Person                                | AT&T CIID/891<br><u>Card</u> | All Other Calls |
| All Other Calls<br>(Includes Real Time Rated Calls) | \$ 29.85                     | \$ 29.85        |

| Class of Service                               | Charge Per Call           |                                   |
|--|---------------------------|-----------------------------------|
| Operator Station<br>(Includes Real Time Rated) | Automated<br><u>Calls</u> | Operator<br><u>Assisted Calls</u> |
| -Collect                                       | \$ 5.85                   | \$ 8.85                           |
| -Billed to Third Party                         | 14.85                     | 17.85                             |
| -Mechanized Bill to Third                      | 11.85                     | 11.85                             |
| -Sent Paid - Non Coin                          | 5.85                      | 8.85                              |

5.15.10 Busy Line Verify Service

Busy Line Verify Service

RATE

Busy Line Verify \$ 9.00

Busy Line Interrupt (+Verify) \$27.00 (\$18.00+\$9.00)

Note 1: See Price List for current rates.

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 38

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup>

5.15.11 AT&T Residential Local Service Offers

Call Plan Unlimited

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 59.85                        |

Call Plan Unlimited Plus

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 44.85                        |

Call Plan Unlimited with 3 Feature Package Enhanced

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 71.85                        |

Call Plan Unlimited with 2 Feature Package Enhanced

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 65.85                        |

Call Plan Deluxe

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 89.85                        |

Note 1: See Price List for current rates.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 39

BY: Patrick Clisham-State Regulatory Manager

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup>

5.15.11 AT&T Residential Local Service Offers (Cont'd)

AT&T One Rate<sup>®</sup> USA PLAN

| <u>Offer</u>   | <u>MRC</u> |
|--|------------|
| Local line, 4 features,<br>unlimited direct dial long<br>distance and local toll per month | \$149.85   |
|  |            |

Employee Local Service Offer

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 44.85                        |

Note 1: See Price List for current rates.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 40

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 41

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T RESIDENTIAL LOCAL EXCHANGE SERVICES

5.15 Maximum Rates and Charges<sup>1</sup> (Cont'd)

Note 1: See Price List for current rates.

APPROVED FOR FILING

DECISION #: 666032

## TFN TRANSMITTAL FORM

Transmission Date: 6/18/2003 2:16 PM

TFN #: AZ03047

Field Version #:01

Billing Impacted: ☒ Yes ☐ No  
 Filed with Local Commission: ☒ Yes ☐ No  
 IntraLATA: ☒ Yes ☐ No

Filing Status: ☐ PRO - \_\_\_\_\_ Proposed  
☒ FLD - \_\_\_\_\_ Filed  
☐ EFF - \_\_\_\_\_ Effective

Schedule: Filing Date: 06/18/03 Effective Date: 07/18/03

## HIGHLIGHT NARRATIVE:

This filing offers the Residential Local Exchange Services and Promotion  
 Price List Tariff Section.

| ACTIVITY |      | ACTIVITY |      | ACTIVITY |      | Regional<br>Service Manager |                |
|----------|------|----------|------|----------|------|-----------------------------|----------------|
| SGC      | CODE | SGC      | CODE | SGC      | CODE | Name                        | Phone #        |
| LEX      | NSO  |          |      |          |      | Paul Nelson                 | (415) 442-3117 |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |
|          |      |          |      |          |      |                             |                |

Non-standard billing action requirement(s), i.e., bill messaging, bill  
 inserts.

---

---

---

---

---

---

---

---

TFN Administrator: Paul Nelson

Tel. No. (415) 442-3117

# ORIGINAL

Field Version #: 01

\* Status Legend:

A = Added: page was not included in previous TFN package  
C = Changed: contents of page different from the previous TFN package  
D = Deleted: page included in previous TFN package no longer required  
N = No Change from previous TFN package  
O = Original: page transmitted with first TFN package  
R = Retransmitted: effective pages only

DECISION #: 66032

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 1

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions

4.1.1 AT&T 60 Free Minutes Promotion  
USOC/RWKA

Beginning August 1, 2003, and ending February 1, 2004 AT&T will offer the following promotion to eligible residential Customers.

Eligible Customers will receive six consecutive monthly bill credits, each equal to the lesser of: 1) the first 60 minutes of domestic Dial Station calling per month or 2) the total minutes of domestic Dial Station calling per month. The bill credit will be awarded on complete billing cycles after enrollment, but will begin no later than the second complete bill cycle after the Customer enrolls. Customers will receive the above bill credits on the monthly bill statement during the monthly bill period the credit was earned.

For this promotion, eligible domestic Dial Station usage is defined as a Customer's billed usage for a monthly billing period for domestic Dial Station Calls. Eligible domestic Dial Station usage includes intrastate calling unless an identical Free Minutes Promotion is effective under an applicable AT&T interstate tariff.

AT&T will calculate a Customer's qualifying usage for the free minutes bill credit by using the first 60 minutes of domestic Dial Station qualifying usage during the Customer's monthly bill cycle. Customer's free minutes credit will be calculated after all other discounts and credits are applied. In the event a Customer has less than 60 qualifying free minutes of usage in a given monthly bill cycle period, a credit for only the qualifying minutes used will be issued to the Customer and counted as the 60 free minutes credit. In the event a Customer has no qualifying free minutes usage in a given monthly bill cycle period, a credit of \$0 will be issued to the Customer. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T as their Primary Interexchange Carrier and/or Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credits not yet received, and 2) terminate their participation in this promotion.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 2

ORIGINAL

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.2 AT&T \$25 Bill Credit - for Two Months Promotion  
USOC/TBNJC

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers will receive a \$25.00 bill credit for two billing periods. The first bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$25 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 4

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 3

BY: Patrick Clisham-State Regulatory Manager

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.3 AT&T \$25 Bill Credit - for One Month Promotion  
USOC/TENSG

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers will receive a \$25.00 bill credit for one billing period. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$25 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 4

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.4 Monthly Recurring Charge Waiver Promotion

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers may receive a one-month, a two-month or a three-month waiver of the monthly recurring charge for their local calling plan. The waiver will be applied to full month charges on the first billing cycle after enrollment is processed by the billing system. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Local Exchange Carrier, the Customer will terminate their participation in this promotion and forfeit any remaining benefit.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 5

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.5 AT&T \$10 Bill Credit - for Twelve Months Promotion  
USOC/TENKA

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers will receive a \$10.00 bill credit for twelve billing periods. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$10 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.



LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 4

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 6

BY: Patrick Clisham-State Regulatory Manager

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.6 AT&T \$5 Bill Credit - for Twelve Months Promotion  
USOC/TENKB

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers will receive a \$5.00 bill credit for twelve billing periods. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$5 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 4

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 7

BY: Patrick Clisham-State Regulatory Manager

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.7 AT&T \$10 Bill Credit - for Six Months Promotion  
USOC/TENKC

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers will receive a \$10.00 bill credit for six billing periods. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$10 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 8

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.8 AT&T \$5 Bill Credit - for Six Months Promotion  
USOC/TENKD

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service and select AT&T as their Primary Interexchange Carrier.

This promotion may also be used in marketing and retention of AT&T Residential Local Customers. Specifically, residential Customers who express dissatisfaction with AT&T Residential Local Service may receive this promotion.

Eligible Customers will receive a \$5.00 bill credit for six billing periods. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$5 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 4

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 9

BY: Patrick Clisham-State Regulatory Manager

---

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.9 AT&T Residential Local Service Incentive Promotion

Beginning August 1, 2003, and ending February 1, 2004, Customers who order AT&T Residential Local Service in response to an AT&T marketing contact during an active marketing campaign may be eligible to receive free of charge various items of merchandise, Phone Cards and/or certificates not to exceed \$50.00 in value.

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 10

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.10 AT&T GEICO Bill Credit Promotion  
USOC/TENKD

Beginning August 1, 2003, and ending February 1, 2004, AT&T will offer the following promotion to Customers of GEICO.

To be eligible, Customers of GEICO must subscribe to an AT&T Residential Local Service offer that contains two or more custom calling features, and select AT&T as their Primary Interexchange Carrier.

Eligible Customers will receive a \$5.00 bill credit for six billing periods. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$5 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills. This promotion is available where billing capabilities exist.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 11

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.11 AT&T New Line Activation Promotion

Beginning August 1, 2003, and ending February 1, 2004, will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Service at their new residence when placing their new installation order.

For eligible Customers participating in this promotion, AT&T will waive the service order charge normally incurred for new installations for non-AT&T local Customers that are moving and choose AT&T for Local Service at their new residence with a new number.

The waiver of the service order charge will be applied on an account level, and will include the service order charge for the primary line and any additional lines ordered in conjunction with the primary line or another additional line.

This promotion is available where billing capabilities exist and may not be combined with any other promotions providing credits or free usage to Customers subscribing to AT&T Residential Local Service.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 4

ORIGINAL PAGE 12

PROMOTIONAL OFFERINGS

4. AT&T Local Exchange Service

4.1 Promotions (Cont'd)

4.1.12 AT&T Bank One Bill Credit Promotion  
USOC/TENSG and TENKD

Beginning August 1, 2003, and ending February 1, 2004, will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing campaign.

Customers must newly subscribe to AT&T Residential Local Exchange Service, or upgrade their current subscription to an AT&T Residential Local Service offer that includes two or more calling features and select AT&T as their primary interexchange and local exchange carrier.

Eligible Customers will receive a \$25.00 bill credit for one billing period. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$25 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills.

In addition, eligible Customers will receive a \$5.00 bill credit for six billing periods. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$5 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their Primary Interexchange Carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other promotions providing credits or free usage to Customers subscribing to AT&T Residential Local Exchange Service.

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 1

BY: Patrick Clisham-State Regulatory Manager

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges

5.1.1 Non-Recurring Charges

| Service Order Charge-                | Non-recurring<br>Charge                       |
|--------------------------------------|---|
| New Service- Primary Line            | \$ 27.50                                      |
| TAP New Service- Primary Line        | \$ 22.82                                      |
| Each additional installation         | \$ 27.50                                      |
| Record Work Only                     | \$ 8.50                                       |
| Directory Listing Change             | \$ 8.50                                       |
| Change Service -                     |   |
| Calling Feature                      | \$ 13.00                                      |
| Telephone Number Change              | \$ 10.00                                      |
| Carrier Change -                     |   |
| Primary Local Exchange               | \$ 5.00                                       |
| Primary IntraLATA                    | \$ 5.00                                       |
| Primary Long Distance                | \$ 5.00                                       |
| Returned Check Charge -              | \$ 25.00                                      |
| Customer Near Move Charge -          | \$ 39.50                                      |
| Initial Premise Visit                | \$ 135.00                                     |
| Labor Charge - first 30 minutes      | Included in<br>Init. Premises<br>Visit Charge |
| Labor Charge - additional 15 minutes | \$ 30.00                                      |
| Network Interface Device             | \$ 500.00                                     |



## AT&amp;T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.

ARIZONA

## RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 2

BY: Patrick Clisham-State Regulatory Manager

ORIGINAL

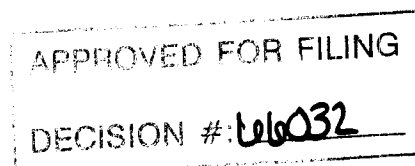
## 5. AT&amp;T Residential Local Exchange Services

## 5.1 Rates and Charges (Cont'd)

## 5.1.2 Custom Calling Service

| <u>Custom Calling Features</u> | <u>Non-Recurring Charge<sup>(1)</sup></u> | <u>Monthly Charge</u> |
|--------------------------------|---|-----------------------|
| Anonymous Call Rejection       | No Charge                                 | No Charge             |
| Automatic Call Return          | \$ 13.00                                  | \$ 2.95               |
| Call Forwarding Busy/No Answer | \$ 13.00                                  | \$ 2.20               |
| Call Forwarding - Selective    | \$ 13.00                                  | \$ 2.50               |
| Call Forwarding - Transfer     | \$ 13.00                                  | \$ 6.00               |
| Call Forwarding - Variable     | \$ 13.00                                  | \$ 2.75               |
| Call Screening                 | \$ 13.00                                  | \$ 4.50               |
| Call Waiting                   | \$ 13.00                                  | \$ 3.00               |
| Call Waiting ID                | \$ 13.00                                  | \$ 3.00               |
| Caller ID with Name and Number | \$ 13.00                                  | \$ 5.50               |
| Custom Ring 1                  | \$ 13.00                                  | \$ 2.75               |
| Custom Ring 2                  | \$ 13.00                                  | \$ 2.75               |
| Custom Ring 3                  | \$ 13.00                                  | \$ 2.75               |
| Distinctive Ringing Service    | \$ 13.00                                  | \$ 2.50               |
| Repeat Dialing                 | \$ 13.00                                  | \$ 2.50               |
| Speaking Call Waiting          | \$ 13.00                                  | \$ 2.95               |
| Speed Dialing 8                | \$ 13.00                                  | \$ 2.00               |
| Speed Dialing 30               | \$ 13.00                                  | \$ 3.50               |
| Three-Way Calling              | \$ 13.00                                  | \$ 2.75               |

Note 1: One Non-Recurring Charge applies when multiple features are ordered at the same time.



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 3

BY: Patrick Clisham-State Regulatory Manager

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

5.1.2 Custom Calling Service (Cont'd)

| <u>Custom Calling Features</u><br><u>Pay-Per Use</u> | <u>Non-Recurring</u><br><u>Charge</u> | <u>Per</u><br><u>Use</u> |
|--|---------------------------------------|--------------------------|
| Automatic Call Return                                | No Charge                             | \$ 0.75                  |
| Repeat Dialing                                       | No Charge                             | \$ 0.75                  |
| Three Way Calling                                    | No Charge                             | \$ 0.75                  |

| <u>Custom Calling Features</u><br><u>Per Activation</u> | <u>Non-Recurring</u><br><u>Charge</u> | <u>Per</u><br><u>Activation</u> |
|---|---------------------------------------|---------------------------------|
| Call Trace (Not Capped)                                 | No Charge                             | \$ 3.00                         |

5.1.3 Toll Restriction

| <u>Restrict 1+ and 0+ outgoing calls</u><br><u>Restrict 900/976 calls</u> | <u>Non-Recurring</u><br><u>Charge</u> | <u>Monthly</u><br><u>Charge</u> |
|---|---------------------------------------|---------------------------------|
| Subsequent Blocking Requests  | \$13.00                               | \$0.00                          |

5.1.4 Call Blocking Options

| <u>Options</u>  | <u>Non-Recurring</u><br><u>Charge</u> | <u>Monthly</u><br><u>Charge</u> |
|---|---------------------------------------|---------------------------------|
| Caller ID Blocking Per Call   | No Charge                             | \$ 0.00                         |
| Per Line Blocking for-<br>Caller ID<br>Billed Number Screening blocking<br>Pay per Use Blocking<br>International Blocking<br>Carrier Access Code Blocking |                                       |                                 |
| Subsequent requests   | \$13.00                               | \$ 0.00                         |

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 4

BY: Patrick Clisham-State Regulatory Manager

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

5.15.5 Voice Mail Service

| <u>Voice Mail<br/>Service</u> | <u>Non-Recurring<br/>Charge</u> | <u>Monthly<br/>Charge</u> |
|-------------------------------|---------------------------------|---------------------------|
| Voice Mail                    | \$ 10.00                        | \$ 5.95                   |
| Voice Mail Plus               | \$ 10.00                        | \$ 6.95                   |
| Spanish Voice Mail            | \$ 10.00                        | \$ 5.95                   |
| Spanish Voice Mail Plus       | \$ 10.00                        | \$ 6.95                   |

5.15.6 Inside Wire Service

| <u>Inside Wire<br/>Maintenance Plan</u> | <u>Monthly<br/>Charge</u> |
|---|---------------------------|
| Maintenance Plan per line               | \$ 3.95                   |

| <u>Inside Wire<br/>Standard Maintenance</u> | <u>Non Recurring<br/>Charge</u> |
|---|---------------------------------|
| Initial Premise Visit                       | \$ 135.00                       |

| <u>Inside Wire<br/>Standard Maintenance</u> | <u>Initial 30<br/>Minutes</u>                   | <u>Each Additional<br/>15 Minutes</u> |
|---|---|---------------------------------------|
| Labor Charge                                | Included in<br>Initial Premises<br>Visit Charge | \$ 30.00                              |

| <u>Inside Wire<br/>Standard Maintenance</u> | <u>Charge</u> |
|---|---------------|
| Material-                                   |               |
| Jacks all types, per jack                   | \$ 6.00       |

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL

ISSUED: JUNE 18, 2003

EFFECTIVE: JULY 18, 2003

BY: Patrick Clisham-State Regulatory Manager

PRICE LIST-SECTION 5

ORIGINAL PAGE 5

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

5.1.7 Directory Assistance Service (DA)

Local Directory Assistance

| Call Allowance                   | <u>Per Month</u>     |
|----------------------------------|----------------------|
| Calls to DA                      | 1                    |
| Over Allowance                   | <u>Rate per call</u> |
| Calls to DA                      | \$ 1.25              |
| <u>Special Needs Discount-DA</u> | <u>Per Month</u>     |
| Call Allowance                   | 50                   |

| <u>Local Directory Assistance</u> | <u>Rate per Call</u> |
|-----------------------------------|----------------------|
| - Call Completion                 | \$ 0.35              |

| <u>National Directory Assistance</u> | <u>Rate per Call</u> |
|--------------------------------------|----------------------|
| Dial 411                             | \$ 1.25              |
| Dial "00" or (426) 555-1212          | \$ 1.99              |

5.1.8 Directory Listing Service

| <u>Directory Listings</u>     | <u>Non-Recurring Charge</u> | <u>Monthly Charge</u> |
|-------------------------------|-----------------------------|-----------------------|
| Standard Listing              | No Charge                   | No Charge             |
| Additional Directory Listings | No Charge                   | \$ 1.50               |
| Non-Published Service         | No Charge                   | \$ 2.00               |
| Non-Listed Service (DA)       | No Charge                   | \$ 1.75               |

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 6

BY: Patrick Clisham-State Regulatory Manager

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

5.1.9 Local Operator Services

| <u>AT&amp;T CIID/891 Card</u> | <u>Rate per Minute</u> |
|-------------------------------|------------------------|
| Customer Dialed Calling Card  | \$ 0.25                |
| Operator Dialed Calling Card  | \$ 0.25                |

| <u>Local Exchange Carrier Card</u> | <u>Rate per Minute</u> |
|------------------------------------|------------------------|
| Customer Dialed Calling Card       | \$ 0.25                |
| Operator Dialed Calling Card       | \$ 0.25                |

| <u>Commercial Calling Card</u> | <u>Rate per Minute</u> |
|--------------------------------|------------------------|
| Customer Dialed Calling Card   | \$ 0.25                |
| Operator Dialed Calling Card   | \$ 0.25                |

| Card calls accessing<br>AT&T's network Other than<br>via 1-800-CALLATT: | Charge Per Call<br>Billed to          |                      |                                |
|---|---------------------------------------|----------------------|--------------------------------|
|   | <u>AT&amp;T<br/>CIID/891<br/>Card</u> | <u>LEC<br/>Cards</u> | <u>All<br/>Other<br/>Cards</u> |
| <u>Customer Dialed Calling Card</u>                                     |                                       |                      |                                |
| -Operator Assisted  | \$ 3.95                               | \$ 4.95              | \$ 4.95                        |
| -Operator Must Assist   | 2.95                                  | 3.95                 | 3.95                           |
| -Automated  | 2.95                                  | 3.95                 | 3.95                           |
| <u>Operator Dialed Calling Card</u>                                     |                                       |                      |                                |
| -Station  | \$ 2.95                               | \$ 3.95              | \$ 3.95                        |

| Card calls accessing<br>AT&T's network<br>Via 1-800-CALLATT: | Charge Per Call<br>Billed to          |                      |                                |
|--|---------------------------------------|----------------------|--------------------------------|
|  | <u>AT&amp;T<br/>CIID/891<br/>Card</u> | <u>LEC<br/>Cards</u> | <u>All<br/>Other<br/>Cards</u> |
| <u>Customer Dialed Calling Card</u>                          |                                       |                      |                                |
| -Operator Assisted   | \$ 2.95                               | \$ 4.95              | \$ 4.95                        |
| -Operator Must Assist  | 1.95                                  | 3.95                 | 3.95                           |
| -Automated   | 1.95                                  | 3.95                 | 3.95                           |
| <u>Operator Dialed Calling Card</u>                          |                                       |                      |                                |
| -Station   | \$ 1.95                               | \$ 3.95              | \$ 3.95                        |

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 7

BY: Patrick Clisham-State Regulatory Manager

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

5.1.9 Local Operator Services (Cont'd)

OPERATOR STATION

Rate per Minute

\$ 0.25

| Class of Service                 | Billed to                    |                 |
|----------------------------------|------------------------------|-----------------|
| Person - To - Person             | AT&T CIID/891<br><u>Card</u> | All Other Calls |
| All Other Calls                  | \$ 9.95                      | \$ 9.95         |
| (Includes Real Time Rated Calls) |                              |                 |

| Class of Service           | Charge Per Call |                       |
|----------------------------|-----------------|-----------------------|
| Operator Station           | Automated       | Operator              |
| (Includes Real Time Rated) | <u>Calls</u>    | <u>Assisted Calls</u> |
| -Collect                   | \$ 1.95         | \$ 2.95               |
| -Billed to Third Party     | 4.95            | 5.95                  |
| -Mechanized Bill to Third  | 3.95            | 3.95                  |
| -Sent Paid - Non Coin      | 1.95            | 2.95                  |

5.1.10 Busy Line Verify Service

Busy Line Verify Service

RATE

|                                |         |                   |
|--------------------------------|---------|-------------------|
| Busy Line Verify               | \$ 3.00 |                   |
| Busy Line Interrupt (+ Verify) | \$ 9.00 | (\$6.00 + \$3.00) |

APPROVED FOR FILING

DECISION #: 66032

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 8

BY: Patrick Clisham-State Regulatory Manager

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

5.1.11 AT&T Residential Local Service Offers

Call Plan Unlimited

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 19.95                        |

Call Plan Unlimited Plus

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 14.95                        |

Call Plan Unlimited with 3 Feature Package Enhanced

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 23.95                        |

Call Plan Unlimited with 2 Feature Package Enhanced

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 21.95                        |

Call Plan Deluxe

| <u>Offer</u> | <u>Monthly Recurring Charge</u> |
|--------------|---------------------------------|
| Local Only   | \$ 29.95                        |

AT&T One Rate<sup>®</sup> USA PLAN

| <u>Offer</u>   | <u>MRC</u> |
|--|------------|
| Local line, 4 features,<br>Unlimited direct dial long<br>distance and local toll per month | \$ 49.95   |

Employee Local Service Offer

| <u>Offer</u> | <u>MRC</u> |
|--------------|------------|
| Local Only   | \$ 14.95   |

AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

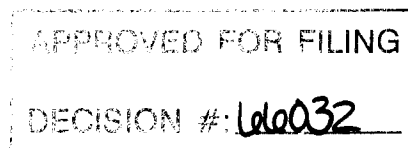
ORIGINAL PAGE 9

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)





AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

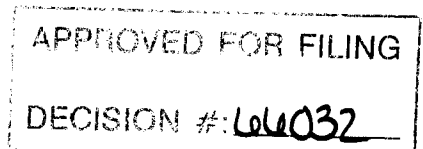
ORIGINAL PAGE 10

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)



AT&T COMMUNICATIONS OF THE MOUNTAIN STATES, INC.  
ARIZONA

ORIGINAL

RESIDENTIAL LOCAL EXCHANGE SERVICES TARIFF

ISSUED: JUNE 18, 2003

PRICE LIST-SECTION 5

EFFECTIVE: JULY 18, 2003

ORIGINAL PAGE 11

BY: Patrick Clisham-State Regulatory Manager

---

5. AT&T Residential Local Exchange Services

5.1 Rates and Charges (Cont'd)

APPROVED FOR FILING

DECISION #: 66032